

WHO WE ARE

Victim Services of York Region is a non-profit, charitable agency that works in partnership with the York Regional Police and the Ontario Provincial Police (O.P.P) to provide 24-hour emotional support and practical assistance. Referrals to our agency come through York Regional Police, community based agencies and personal requests for help from individuals in the community.

WHAT WE DO

Victim Services provides immediate emotional support, information and referrals along with other practical assistance to individuals victimized by crime or tragic circumstance. We are available to help in the following situations, among many others ...

- Domestic violence
- Criminal harassment
- Property crimes damage
- Sexual assault
- Human trafficking
- Motor vehicle accidents
- Industrial accident
- Hate crimes
- Sudden death
- Assault
- Fire
- Homicide
- Robbery
- Break and enter

Examples that reflect the diversity of incidents Victim Services has responded to include the following:

- A family coping with the sudden death of their son in a motor vehicle accident
- A young woman dealing with the trauma of a sexual assault
- Parents trying to understand the death of their teenager by suicide
- A woman trying to cope with the trauma of a violent assault by her husband
- Workers trying to deal with a fatal industrial accident of one of their colleagues
- A gay male in an abusive relationship looking for shelter

OUR PROGRAMS

On- Scene Response

- Crisis Response Teams are on call 24 /7, 365 days a year
- We can attend the crime scene, police station, hospital or home and receive referrals from York Regional Police, the Ontario Provincial Police (O.P.P), Fire Services, Emergency Medical Services and community referrals.

Telephone Crisis and Follow-up Support

- Staff provide telephone support, assistance and referrals to community resources
- 24-hour telephone crisis assistance to any individual who contacts VSY for help

Volunteer Program

- A key aspect of Victim Services is our volunteer program where we train diverse community members to provide emotional support through the Crisis Response Teams

Support Link

- We offer specialized services for individuals at high risk for serious domestic violence

Victim Quick Response Program

- Financial assistance for safety related needs that include: counselling services, emergency home repairs, crime scene clean up, emergency accommodation, transportation costs, emergency child care/dependent care and funeral expenses



opening doors for people in crisis